

Your Essential Contact Details

With all our trips we use trusted local partners. On your trip we are represented locally by:

Eco Colours
Calle Caucel, lote 2, Super manzana
Mexico
0052 998 195 7374 whatsapp

Please call our local partner on **0052 998 195 7374 whatsapp** should you encounter a flight delay or experience any problems with your arrival transfer as our local team is best placed to assist you.

In the event of an on trip emergency, the Explore 24 hour Duty Manager can be reached on +44 (0) 7774 151 531.

Accommodation Details

We have detailed your overnight accommodation in the attached tour itinerary, on a night by night basis. Although this information is correct and current at the time of sending, please be aware that due to the nature of our tours, accommodation can change at any point without prior notification.

From Day 1 Friday 10 January 2025 for 2 Nights

El Rey del Caribe Hotel
Eco Hotel El Rey Del Caribe
Av Uxmal 24-L 18, 77500 Cancún, Q.R., Mexico
United Kingdom
+52 998 884 2028

From Day 3 Sunday 12 January 2025 for 1 Night

Hotel del Gobernador
Calle 59 No. 535 por 66, Col. Centro,
Merida
Mexico
97000
<https://www.gobernadormerida.com.mx/>

From Day 4 Monday 13 January 2025 for 1 Night

Rinconada del Convento Hotel
Calle 33 No. 294 Izamal. 97540
Yucatan, Mexico.
United Kingdom
+52 (999) 442 9506

From Day 5 Tuesday 14 January 2025 for 2 Nights

Eco Hotel Quinta Regia
Calle 40 # 160 A por 27
Valladolid
Mexico
97780
<https://www.ecotelquintaregia.com.mx/>

From Day 7 Thursday 16 January 2025 for 1 Night

Casa Sofia Tulum

Col Huracanes
Tulum
Mexico
77760
<https://beds24.com/booking.php?propid=173166>

From Day 8 Friday 17 January 2025 for 1 Night

Hotel Las Golondrinas
AV. Constituyentes 178 esquina Calle 20, Col.
Centro, Playa del Carmen,
Quintana Roo
Mexico
CP 77710
<https://hotellasgolondrinas.com/>

Flight delays or cancellations

Despite the best of intentions, sometimes airlines will encounter delays or cancellations. The airline has overall responsibility for fulfilling your journey and ensuring that you get to your intended destination. With this in mind should you encounter any delays or cancellations the airline should be your first port of call, as they'll often have access to the most up-to-date information long before it has filtered through to Explore. If you're already at the airport we'd recommend seeking advice from the airline desks or representative. If you've not left home then continue to check the airlines website or you can call them directly for updates. In addition, airlines representatives at the airport are often more able to prioritise assisting you if you are speaking to them directly.

Passengers Travelling:

Mr Edward Joseph Stagnone - Twin Share

Your Luggage Allowance whilst on your trip:

We recommend you bring a daypack and one main piece of luggage (total allowance: 44lb/20kg) which will be transported between hotels while you cycle. Check the bike details section to see if a pannier or handlebar bag is provided on the bike. Your weight limit whilst on your trip is : 20kg

In the rare event that luggage is either misplaced or damaged during a flight, a PIR (Property Irregularity Report) will need to be filed with the airline before leaving the airport to allow an insurance claim to be processed at a later date.

Your Joining and Ending Information:

Date	Time	Location	Details
Your tour begins on 10 January 2025	19:30	Cancun	Hotel reception
Your tour ends on 18 January 2025	09:00	Playa Del Carmen	

Additional Joining Information for your Cycle Mexico - The Yucatan Peninsula trip

When you pass through baggage reclaim and customs at Cancun Airport, go outside of the terminal building and you'll see a bar named either Restaurant Margaritaville or Welcome Bar (this depends on your arrival terminal). Your transfer driver will be waiting with an Explore sign here. There will usually be lots of other transfer and shuttle companies here when you arrive.

There may be occasions if flights are early, or if multiple customers are arriving at similar times, that your driver will not be at Margaritaville at the exact time that you arrive. Please wait 10-15 minutes, and if you are still unable to locate your transfer then call 0052 998 195 7374.

Arrival information

Your arrival transfer is included as part of your booked package.

On arrival at your destination, you should clear immigration, collect your luggage and make your way through customs to the exit. An Explore representative will be waiting for you in the public waiting area, and will be carrying either a red and white Explore sign or a sign with your name on it. Please look out for them as it is probably easier for you to spot them in a crowded area, than for them to spot you. Please be aware that this is a shared transfer, so may include other customers arriving within an hour of your flight. If you have paid for a separate transfer, this will be private.

On certain tours, the arrival arrangements will differ and your tour will either start at the airport at a pre-arranged time or you will not be met by an Explore representative and will need to make your own way to the hotel. Please refer to Day 1 of your Trip Notes for further details of the arrival arrangements.

Your hotel room will normally be available from 1400 on the day of arrival, although sometimes not until 1500. We're unable to arrange early check in, so if your flight arrives in the very early hours, we recommend booking an additional night's accommodation so that you can head straight to your room.

Please look out for notices which your Explore Tour Leader may have posted on notice boards or walls near reception or the hotel entrance.

If you have booked your own flights, please remember to update the Customer Information Gateway with any flight schedule changes. If you are advised of a flight schedule change within 30 days of travel please email additionalinformation@explore.co.uk

Departure information

As you don't have a departure transfer booked with us, you'll need to make your own way to the ending airport/train station. If you are booking your own flights, we will add the included transfers to your booking as long as you fulfil the eligibility criteria below:

- You are departing on the last day of the trip
- You are departing from the Explore designated airport/train station as listed in the itinerary for your trip
- You've provided us with your full flight/train departure details no later than 30 days before you travel. The best way to add this information is through the Customer Information Gateway. For bookings made within 30 days please send your flight details to latebookings@explore.co.uk immediately so we can review if we can provide a transfer

If you are departing after the last day of the tour and would like a quote for a private departure transfer, please contact the Customer Service Team at customerservice@explore.co.uk

If flights are not yet available to book for your trip - don't worry. If you have asked Explore to provide you with a flights inclusive quote our Customer Service Team will be in touch once they are available to book and we will add transfers at that time if your travel arrangements match the eligibility criteria.

Your Holiday Itinerary: Cycle Mexico - The Yucatan Peninsula

Friday 10 January 2025 - Join trip in Cancun

Our journey begins in Cancun. Located on the north-eastern coast of the Yucatan Peninsula, Cancun is a coastal resort town known for its white sand beaches and turquoise blue waters. There is a good range of international flight options that arrive here.

This evening, the Tour Leader plans to meet you in the hotel reception for a welcome meeting, followed by the chance to go out for dinner for those interested. There are no other activities planned today, so you are free to arrive at any time. If you would like an airport transfer today, you will need to arrive at Cancún International Airport (CUN), which is 25 minutes away. Should you miss the welcome meeting, your Tour Leader will inform you of any essential information as soon as you catch up.

(CUN) Airport Arrival Transfer to Cancun

Meals Provided: Breakfast

Overnight Accommodation: El Rey del Caribe Hotel

Saturday 11 January 2025 - Explore Isla Mujeres by bike- stunning beaches and Mayan Ruins.

This morning you will have time to familiarise yourself with your bike and make any necessary adjustments. Once everybody is comfortable we will start our route with the first 3.5km/2.1 miles on paved roads as we head east to Puerto Juarez, where we will catch a ferry for the short journey across to Isla Mujeres (30 minutes).

Located 13 kilometres off the coast from Cancún, this island was revered by the Maya as a holy place and sanctuary for the Mayan goddess Ixchel. Today its known for stunning beaches, snorkelling, surrounding coral reefs, and Mayan Ruins. Departing the ferry we meet our guides on the island with our bikes. From there we'll have a 16 km/ 9.9 mile ride circumnavigating the island. Halfway we'll stop at Punta Sur, the southern tip. There's a lighthouse, the remains of a Mayan temple, and the most stunning views on the island. We'll learn about the ruins, hike around a bit, and explore. Continuing on our ride we'll come to Playa Norte. We will take some time here to enjoy the beach and lunch (not included), or perhaps you will opt for a drink at one of the many beach clubs. After relaxing for a bit we'll board the ferry and cycle back to the hotel. Our total cycling distance today is approximately 22 kilometres/13.7 miles (flat, paved roads).

Meals Provided: Breakfast

Overnight Accommodation: El Rey del Caribe Hotel

Sunday 12 January 2025 - Visit Mayan archeological site of Chichen Itza, followed by a swim in a freshwater Cenote. This afternoon, cycle tour of Merida, followed by a traditional Taquiza evening.

Early this morning we leave Cancun and drive inland (2.5 hours) to Chichen Itza. Founded in AD432, Chichen Itza is one of the most outstanding archaeological sites in the Americas and we visit the site with a local guide before enjoying some free time to explore further. The city is believed to have reached its zenith during the Terminal Classic Period (800-1000AD) and remarkable sculptures adorn the pyramids, palaces, temples and ball court (where death was the penalty for defeat). We then drive a short distance to Yokdzonot Cenote, where we have free time to enjoy a refreshing swim and lunch (not included). For the Mayans, cenotes were much more than just bodies of water. They were considered gateways to the underworld, sacred places connected to the gods and the afterlife.

Finally we drive (1.5hrs) to Merida and commence our introduction by bike on a 10km/6.20 mile cycle around the city. Please note that depending on arrival time and sunset hours, it may be better to move this ride to the early morning of day 4 - our tour leader will advise. Famed for its beautiful Spanish-Moorish style architecture, Merida was founded in 1542 by Francisco de Montejo and the city was built over the ruins of a Mayan city. Trade with Europe during the Spanish colonial rule brought the city great wealth that is now reflected in the many grand mansions, churches and plazas that lend the city a faded elegance and more of a European feel than elsewhere in Mexico. Merida is now the capital of the state of Yucatan and is also known as the 'White City'.

Tonight, we have an included meal at a local establishment where we will experience a 'taquiza'- a traditional Mexican taco buffet.

Our total cycling distance today is approximately 10 kilometres/6.20 miles (flat, paved roads).

Meals Provided: Breakfast & Dinner

Overnight Accommodation: Hotel del Gobernador

Monday 13 January 2025 - Cycle along seafront of northern Yucatan Peninsula from Progreso to Telchac. Savor a seafood lunch. Later, explore Izamal Mayan archaeological site and renowned colonial convent.

This morning we will travel by van the short distance from Merida to the coastal town of Progreso. Keeping the Gulf of Mexico to our left, we then enjoy a fabulous bicycle ride to Telchac, crossing coastal lagoons, beautiful beaches, and enjoying spotting the array of wildlife here.

One interesting fact about this area we cycle through today (Chicxulub) is that it is the place where the meteorite hit the earth 65 million years ago- a collision that wiped out most dinosaurs and much of life on Earth.

Our guide will be providing interpretation on Chicxulub, coastal lagoons, salt production and local fishermen.

We stop for an included seafood lunch at a local establishment, and there will be opportunities to swim in the ocean in Telchac.

After finishing our cycle ride, we hop back in the van and travel 70kms (43.4 miles) to Izamal, also known as the 'Yellow City'.

We will visit the ancient Mayan site & Convento de San Antonio de Padua, and then continue on to a city tour of this incredibly photogenic city, learning about about the Spanish influence on the Maya. Please note that depending on arrival time and sunset hours, it may be better to move this to the early morning of day 5 - our tour leader will advise.

Our total cycling distance today is approximately 43 kilometres/26.7 miles (flat, paved roads).

Overnight Accommodation: Rinconada del Convento Hotel

Meals Provided: Breakfast & Lunch

Tuesday 14 January 2025 - Bike through Yucatan forest to Valladolid, pausing for refreshing swim in a cenote. Upon arrival, explore Valladolid and visit to museum.

We start our day driving the 55 kms (34.1 miles) to Dzitaa - a small town where we start our bicycle ride towards Valladolid. On the way, we pass several small Maya villages, seeing how locals still live. Before arriving to Valladolid we will stop to swim in a cenote to cool down.

Formerly known as the Sultana of the East, the Yucatán's third-largest city is known for its quiet streets and vibrant pastel-coloured walls. Upon arrival, we will do a city tour to visit the Cathedral, see the murals, and visit Casa de los Venados museum (entrance included). If time permits and we arrive on the appropriate day, we may also get a chance to visit a local market.

Our total cycling distance today is approximately 40 kilometres/ 24.8 miles. The terrain and roads are primarily flat paved surfaces.

Overnight Accommodation: Eco Hotel Quinta Regia

Meals Provided: Breakfast

Wednesday 15 January 2025 - Cycle north to world famous Rio Lagartos biosphere. Try and spot famous pink flamingos.

To begin this morning we drive the 77 kms (47.8 miles) to Panaba - a small town where we start our bicycle ride towards the Rio Lagartos biosphere reserve. On the route we will ride through the semi-evergreen Yucatan forest and past traditional local villages.

Once in Rio Lagartos, we will hop on a boat - the best way to navigate through this UNESCO biosphere reserve. With its diverse ecosystems and abundance of bird species, the lagoon is one of the best places in the Yucatan for watching birds. More than 400 bird species have been recorded, including the largest colony of American Flamingos. Reptiles such as crocodiles may also be seen.

After boat trip we will have the chance to enjoy a seafood lunch in a local restaurant (not included). Later, we will head back in the van towards Valladolid.

Our total cycling distance today is approximately 41 kilometres/25.4 miles. The terrain and roads are primarily flat paved surfaces.

Overnight Accommodation: Eco Hotel Quinta Regia

Meals Provided: Breakfast

Thursday 16 January 2025 - Cycle to Coba Mayan archeological site & continue to Tulum. Free afternoon in Tulum.

We kick off our day driving the 71 kms (44.1 miles) to Nuevo Xcan- a small town where we start our bicycle ride towards the Coba archaeological site. Coba lies deep in the forest and many of its temples are still buried under a tangle of tropical vines, palms and tree roots.

Archaeologists believe Cobá was one of the most important ruin sites on the Yucatan Peninsula. This Mayan site is still largely unexcavated making it a true wonder. Coba means 'waters stirred by the wind', an appropriate Mayan name as this settlement is surrounded by two large lagoons.

Once in Coba archaeological site you will have the choice to walk or rent a bicycle to navigate this impressive archaeological site (we cannot bring our own bikes inside). Our expert guide will lead you through Coba and its rich Mayan history, giving you the chance to climb one of the tallest Mayan temples in the region.

This afternoon, we head by van towards Tulum to check in to our hotel.

Our total cycling distance today is approximately 31 kilometres/19.2 miles. Today's cycling route is mostly on the flat, with 2 short but steep climbs. The roads are flat paved surfaces.

Overnight Accommodation: Casa Sofia Tulum

Meals Provided: Breakfast

Friday 17 January 2025 - Explore renowned Tulum ruins. After, drive to Playa del Carmen and unwind on pristine white sand beaches.

After breakfast we visit the incredible Mayan site of Tulum with a local guide. The ruins of Tulum enjoy a dramatic setting perched atop a cliff overlooking the turquoise waters and white sand beach below. Tulum was the last great city constructed and inhabited by the Mayan people between the thirteenth and fifteenth centuries. It was a site of worship to the Great Descending God, whose image adorns the temples within the site. Tulum was also of great importance for sea trade. Tribes from all over Mexico and other Central American countries would travel here for commerce. It is said that the great wall around the city was erected to protect it from envious traders and pirates who wanted to steal the prime location for themselves.

After visiting Tulum ruins, we make our way to Playa del Carmen and check into our hotel. The afternoon is free, so you may choose to kick back and relax on the beach or take in the sights of this exciting seaside town.

This evening, as it is the last night of the tour, perhaps take the option to have a final farewell dinner with your fellow travel companions and tour guide.

Overnight Accommodation: Hotel Las Golondrinas

Meals Provided: Breakfast

Saturday 18 January 2025 - Trip ends in Playa del Carmen

The trip ends after breakfast at our hotel in Playa del Carmen. We choose to end here as it is in close proximity to CUN airport. There are no activities planned today, so you are free to depart at any time. We recommend booking a few extra nights to fully enjoy Playa del Carmen.

If your flight is departing later in the day luggage storage facilities are available at your hotel. If you would like an airport transfer today, you need to depart from Cancún International Airport (CUN), which is a 1 to 1.5 hour drive away (56 kms/34.8 miles)

Meals Provided: Breakfast

Please call our local partners should you encounter any problems with your airport transfers, delays or general issues during your trip, which the Explore Leader is unable to resolve.

In the event of an emergency, our 24 hour Duty Manager can be reached on **+44 (0) 7774 151 531**.

On your return home, please look out for our feedback questionnaire. You should receive this by e-mail a few days after your trip ends.

Travel Insurance

Travel insurance is mandatory for everyone travelling with Explore.

Please ensure the following:

- Your insurance documentation must state that you are the named policyholder
Cover must be valid for the entire duration of your travels
- You must be covered for Medical Expenses and Medical Emergency Repatriation in the event of illness or injury (including the deterioration of known medical conditions)
- Your policy must cover you fully for all activities you're planning on taking part in on your holiday (such as water-sports or trekking at altitude).
- Your insurance documentation must indicate a 24-hour contact telephone number for your Insurance Company in case of an emergency.

Explore Feedback Questionnaire

On your return home, please look out for our **Feedback Questionnaire**. You'll receive this by email within 2 days from when your trip ends. Please take a few moments to fill this in as we use your feedback to continually improve our trips.

Online Trip Reviews

You'll also receive a separate email from Feefo inviting you to leave an online review of your experience. By choosing to submit a review, you can be sure that the reviews you read on our website are never manipulated, and always from real Explore customers.

If you have booked through a travel agent you will not automatically receive a feedback questionnaire or an invite to complete a Feefo review. If you wish to submit feedback please contact surveys@explore.co.uk and we will arrange for the relevant links to be sent to you.

Have a great trip and happy travelling!